

POPPYLAND TOURING PARK

The Green, Thorpe Market, Norwich, Norfolk. NR11 8AJ

Tel: 01263 833 219



Booking Conditions 2019



Please note that in making a booking you agree to be bound by our booking conditions and agree to abide by the rules of the park.

Pitch fees are per night for up to two adults, 1 x unit, 1 x vehicle and include electric hook up. Requests for a particular pitch will be met if at all possible but **cannot** be guaranteed.

Additional adults - £4.00 per person per night. **Additional vehicles** - £1.00 per night.

Adult (18+) Day Visitors - £1.00 per person per visit.

Maximum of 1 vehicle/4 people per pitch at any one time so as not to disturb others on site. Please inform Billy or Pam prior to your visitor arrival. Visitors must depart by 11pm. All proceeds from Day Visitors go to charity. Collection boxes can be found in the Cabin.

Arrivals - 12 noon (early arrival may be possible by prior arrangement)

Departures - 11am (late departure may be possible by prior arrangement)

Please do not arrive before 12 noon (unless by prior arrangement) as our driveway is single width with no passing places, early arrivals risk meeting a departing caravan.

Dogs - non aggressive well behaved dogs are very welcome at Poppyland but must be kept on a lead or short tether at all times and exercised off the site. Any fouling must be cleared up by the owner and dogs must not be left unattended at any time unless by prior arrangement with Billy or Pam.

Awnings - groundsheets are not permitted on grass pitches.

Any type of groundsheet/mat can be used on hardstanding pitches.

Awnings/groundsheets must be fully sited on the hardstanding and must not overspill onto the grass. Electric heaters are **NOT** permitted in awnings.

Deposits are non refundable unless at least 30 days notice is given of a cancellation.

If less than 30 days notice is given **and** we are able to re-let your pitch we will issue a refund or transfer your deposit onto another booking within 2019.

Refund/transfer amount will correspond to the number of nights re-let.

All refunds are subject to a £10 admin fee, all transfers are subject to a £5 admin fee.

Cancellations must be notified by telephone call to Poppyland on the above number.

Speed Limit - the onsite and driveway speed limit is a max of **5 mph** and must be adhered to. There are pedestrians, dogs and cats on site and speeding will not be tolerated.

Noise Levels - please respect the quiet atmosphere on site.

All noise must be kept to an absolute minimum after 10.30pm so as not to disturb other guests and neighbouring properties.

Drones and powered model aircrafts/cars are not permitted to be operated on site.

BBO's are permitted on site but **must** be raised off the ground so as not to damage the grass.

Firepits are not permitted.

Liability - Poppyland accepts no responsibility for theft, damage or injury to person or property whilst on site.

We reserve the right to remove, without refund, those failing to abide by these conditions.

We hope you have a very enjoyable stay with us.

