

# POPPYLAND TOURING PARK

The Green, Thorpe Market, Norwich, Norfolk. NR11 8AJ

Tel: 01263 833 219



## Booking Conditions



Please note that in making a booking you agree to be bound by our booking conditions and agree to abide by the rules of the park.

**Pitch fees** are per night for up to two adults, 1 x unit, 1 x vehicle and include electric hook up. Please see Tariff for Additional overnight adults and additional vehicle fees. Requests for a particular pitch will be met if at all possible but **cannot** be guaranteed.

**Adult (18+) Day Visitors** - please see Tariff.

Maximum of 1 vehicle/4 people per pitch at any one time.

Please inform Billy or Pam prior to your visitor arrival. Visitors must depart by 10.30pm.

All proceeds from Day Visitors are donated to charity. Collection boxes can be found in the Cabin.

**Arrivals** - 12 noon onwards. Early arrival may be possible by prior arrangement only.

**Departures** - by 11am. Late departure may be possible by prior arrangement only.

Please do not arrive before 12 noon (unless by prior arrangement) as our driveway is single width with no passing places, early arrivals risk meeting a departing caravan.

**Dogs** - non aggressive well behaved dogs are very welcome at Poppyland.

Dogs must be kept on a lead or short tether at all times and **exercised off the site**.

Any fouling must be cleared up by the owner.

Dogs must not be left unattended at any time unless by prior arrangement with Billy or Pam.

Dog pens are permitted, however must be of sturdy construction, escape proof and erected on the shingle area of your pitch only.

**Awnings** - must be erected on the shingle area of your pitch and must not overspill onto the grass.

Groundsheets are not permitted on grass pitches.

Any type of groundsheet/mat can be used on hardstanding pitches.

Electric heaters are **NOT** permitted in awnings.

**Deposits** are non refundable.

However in the case of a cancellation, if we are able to re-let your pitch we will either transfer your deposit onto another booking within the same year or issue a refund.

Refund/transfer amount will correspond with the number of nights re-let.

All refunds are subject to a £10 admin fee, all transfers are subject to a £5 admin fee.

Cancellations must be notified by telephone call to Poppyland on the above number.

Poppyland recommend that guests take out holiday insurance to cover cancellations.

**Speed Limit** - the onsite **and** driveway speed limit is a max of **5 mph** and must be adhered to.

There are pedestrians, dogs and cats on site and speeding will not be tolerated.

**Noise Levels** - please respect the quiet atmosphere on site.

All noise must be kept to an absolute minimum after 10.30pm so as not to disturb other guests and neighbouring properties.

Drones and powered model aircrafts/cars must not be operated on site.

**BBO's** are permitted but **must** be raised off the ground so as not to damage the grass.

**Firepits** are not permitted.

**Liability** - Poppyland accepts no responsibility for theft, damage or injury to person or property whilst on site.

We reserve the right to remove, without refund, those failing to abide by these conditions.

**We hope you have a very enjoyable stay with us.**

